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Message from the Associate Vice President of Facilities and Services

Welcome!

NMSU Facilities and Services is a professional service organization that supports New Mexico State University in its mission of instruction, research, public service and extension education by providing support and service to students, faculty, staff and the community. The NMSU Las Cruces campus is much like a small city, and through the efforts of 350 staff, Facilities and Services is responsible for the physical environment, the fire protection, and the environmental health and safety of the students, faculty, visitors and staff.

The senior leadership of Chief Carrillo, Deputy Chief Huber, and Captain Tarkington bring a wealth of experience and they have initiated many new programs and improved others. We approach the management of the NMSU buildings as an investment in our physical assets, and in addition to having the capability to extinguishing a fire should one occur, the Fire Department provides medical response, emergency planning, plan review, code interpretations, and building inspections.

There have been many exciting changes and accomplishments in the NMSU Fire Department this year, and we are proud to share them with you!

Glen Haubold
Associate Vice President Facilities & Services
Message from the Fire Chief

2014 was an exceptional year for the New Mexico State University Fire Department (NMSU FD). We set out to “DISCOVER” how the Fire Department can make a difference within our community. We did this by listening to our constituents and taking action. We are extremely proud that our efforts were recognized.

The NMSU Office of Institutional Analysis 2014 Customer Satisfaction Survey reported a high satisfaction rating on our commitment to professionalism, courtesy, timeliness, quality of service and service expectation. We take “AGGIE” pride in delivering the service that each of you deserve.

In early 2014, NMSU FD restructured its staffing to better accomplish our mission. We hired our first Deputy Fire Chief and added two day time career firefighters, these modifications will have a significant impact on our response capability as well as improve our fire prevention program.

We also received our Insurance Service Office (ISO) Public Protection Classification Survey results in July of 2014. Our new ISO rating is now a 3/3X and is a great improvement as it recognizes our efforts in risk reduction and our continued efforts in making our community safer for our students, faculty, staff and visitors. Fewer than 10 fire departments in New Mexico have earned this rating.

The staff at the Fire Department continues to look for ways to make a positive impact at NMSU. It is imperative that we have a visual presence on campus. You will see them throughout the year conducting fire safety inspections, emergency medical standbys at our sporting events and concerts, training (CPR, fire safety) as well as being active throughout the year at all our events.

It is with great pleasure that I continue serving our NMSU community.

Johnny Carrillo
Fire Chief
Overview/Funding

NMSU FD funding had a total budget of $611,661 in 2014, which included funding from NMSU general funds, NM State Fire Funds, and the Department of Health EMS Fund.

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>NMSU</td>
<td>$512,043</td>
<td>Salaries, operating costs</td>
</tr>
<tr>
<td>Fire Fund</td>
<td>$89,560</td>
<td>Used to purchase firefighter equipment, fuel, vehicle</td>
</tr>
<tr>
<td></td>
<td></td>
<td>maintenance, uniforms, training and personal protective</td>
</tr>
<tr>
<td></td>
<td></td>
<td>gear.</td>
</tr>
<tr>
<td>EMS Fund</td>
<td>$10,058</td>
<td>EMS equipment and medical supplies</td>
</tr>
</tbody>
</table>

Additional support in 2014:

- 2014 Fire Protection Grant – Funded through the State of New Mexico. NMSU was awarded $100,000 to purchase two sets of heavy rescue extrication tools, various forcible entry/ventilation saws and technical rescue gear.

- Dona Ana County/City of Las Cruces Office of Emergency Management – In 2014, NMSU was awarded funding for several training and professional development events. The approximate value was about $10,000.

- Dona Ana County Fire Tax – NMSU is Dona Ana County Fire District #3. Due to changes in National Fire Protection Association standards for Self-Containing Breathing Apparatus (SCBA), the County replaced every SCBAs in all 16 of its Fire Districts. NMSU received 24 SCBA harnesses valued at approximately $100,000.
STATISTICS
More than Numbers

6 PM
Busiest Hour of the Day

Friday
Busiest Day of the Week

September
Busiest Month

10:42
Average response time for automatic aid given

3:45
Average response time within NMSU

984
Calls for Service

Major Incident Categories

<table>
<thead>
<tr>
<th>Incident Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Special Incident Type</td>
<td>0.71%</td>
</tr>
<tr>
<td>False Alarm &amp; False Call</td>
<td>18.90%</td>
</tr>
<tr>
<td>Good Intent Call</td>
<td>17.38%</td>
</tr>
<tr>
<td>Service Call</td>
<td>6.40%</td>
</tr>
<tr>
<td>Hazardous Condition (No Fire)</td>
<td>3.66%</td>
</tr>
<tr>
<td>Rescue &amp; Emergency Medical Services</td>
<td>49.39%</td>
</tr>
<tr>
<td>Overpressures rupture, explosion, overheat-no fire</td>
<td>0.10%</td>
</tr>
<tr>
<td>Fires</td>
<td>3.46%</td>
</tr>
</tbody>
</table>
Above and Beyond

Improved ISO Rating for NMSU Fire Department
We received notification from the Insurance Services Office (ISO) on the results of our Public Protection Classification (PPC) survey, which was completed in 2013. The results from this report are generally regarded as the report card for a Fire Department. As part of the report, ISO grades the Fire Department, Emergency Reporting (Dispatch) and our water supply. Our new rating is a 3/3X! Our previous rating was a 5/9. The “X” denotes a new revised classification that takes in account the differentiation in fire loss experience on the fire suppression capabilities of each community.

The new classification will improve the predictive value for insurers while benefiting both commercial and residential property owners. The PPC plays an important role in the underwriting process at insurance companies. In fact, most U.S. insurers use the PPC information as part of their decision making when deciding what business to write, coverage to offer or price to charge for personal or commercial property insurance. Ratings are based on 1-10 scale. A lower numerical rating, equates to a better score and possibly a lower rate on insurance cost.

The Fire Department and Facilities Operations teamed up to repaint approximately 180 fire hydrants on campus.

The Fire Chief and Executive Director agreed on a plan where the Paint shop would provide the materials while the student Fire Fighters performed the painting. Each fire hydrant is being painted red and the tops are being color coded to identify the flow rate of the fire hydrant. This exercise is providing familiarization training for the Fire Fighters and improving the appearance of the campus.
Fire Extinguisher training on the rise! The Fire Department has seen a significant increase in the numbers of students, faculty and staff that have signed up for our free fire extinguisher training.

Classes are generally conducted at the Fire Station on the second Tuesday of each month. This year we are able to expand our outreach programs by offering classes at DACC which is made possible by the addition of the daytime firefighting staff that was approved this year.

Some of our Key Performance Indicators:

- In 2014, NMSU FD developed a fire protection compliance matrix for all NMSU facilities which includes development and implementation of new forms.
- Shift to paperless. Inspections and sprinkler testing forms are now stored electronically on the network.
- Established Hot Works permits process and procedures.
- Began impairment program notifications.

NMSU is a caring community

Its Fire Department works diligently to keep the community and campus safe. One way we do this is by ensuring that all construction complies to adopted fire and building code standards and that all buildings are inspected periodically. We follow the newest iteration of the International Building Code, the International Existing Building Code and the International Fire Code to accomplish this.
STUDENT FIREFIGHTERS
NMSU has a Very Unique Program

14 of our firefighters are full-time students at either NMSU main campus or Dona Ana Branch. That is approximately 70% of our team. As part of the program, student firefighters must maintain their GPA and meet the same qualifications and standards as professional firefighters. This includes obtaining their New Mexico Emergency Medical Technician Basic license within one year. Our firefighters walk out of here with a degree and experience that few jobs can offer.

Code Blue Drill

NMSU Fire and the Campus Health Center annually participate in a mock “Code Blue” drill which is a part of the Center’s ongoing requirements for AAAHC national health care facility accreditation. Fire and CPR drills, and pandemic specific exercises are an integral part of each department’s preparedness for emergencies and disasters. The collaborative exercise was interactive and designed to allow both departments to fulfill individual roles with specific assignments. We completed our CPR drill on March 28th.

2014 Firefighter of the Year

Lt. Bo Bostinto was selected as the 2014 Firefighter of the Year. Bo joined the fire department in May of 2010. He progressed through the ranks to achieve the Lieutenant level, which is the highest for a student firefighter here at NMSU. Bo is also the first student to obtain his National Registry Emergency Medical Paramedic license. Academically, Bo obtained his Associates of Fire Science in 2012 and is currently working on his Bachelor’s in Government with a Focus on Public Administration. Bo has been an inspiration and a great leader amongst his peers.
SUPPORTING OUR NEIGHBORS
We Go!

NMSU Fire Department is one of 16 fire districts in Dona Ana County

We are also known as District 3, we responded to 301 calls for assistance outside of NMSU in 2014. This was an increase from 2013, when we were requested 224 times.

South Valley – 176
Las Alturas – 102
Mesilla – 9
La Mesa – 4
Mesquite – 4
Santa Teresa – 2
Organ – 2
Anthony – 1
City of Las Cruces – 1
EVENT PARTICIPATION
2014 was a busy year for us!

Here are some of the events we participated in throughout the year:

- New Employee and Faculty Orientation
- Student Orientation
- Aggie Fest
- Worked with Housing on events like the Great Scavenger Hunt
- Working with ASNMSU on events like the Adult Swim Funhouse and Homecoming Bon Fire
- Grand Opening of Spiritual Center
- Tortugas Annual Pilgrimage
- Tough Enough to Wear Pink
- Cold Water Challenge
- Career Expo
- Faculty Orientation
- Move-in Fair
- Halloween Howl
- Student Employment Fair
- Aggie Memorial
- Facilities and Services Picnic
- Annual Community Wellness Fair

Fallen Peace Officer Memorial

NMSU Fire Department joined dozens of municipal, state and federal law enforcement officers from the region to be part of the Southern New Mexico Fallen Peace Officers Memorial on Tuesday, May 13, 2014. The local event is part of the National Police Week. This annual Las Cruces event honors the fallen officers and according to the Doña Ana County Sheriff’s Office news release, nearly 40 officers were honored.
Flag Etiquette

The Fire Department taught two flag etiquette classes to help standardize and train people that have flag responsibilities at NMSU.

Partners with Doña Ana Community College Fire Science Program

The NMSU Fire Department has partnered with the Doña Ana Community College Fire Science Program through participation in its Fire Science Advisory Board to provide direction to the college regarding candidate requirements and changes in the fire service. In addition, the NMSU FD participates with the fire science program students during training drills upon request.

Educational Tours and Future Firefighters

We welcomed tours and visitors to our Fire Stations! Our firefighters gave 11 tours throughout the year and taught 371 children and 86 adults about fire safety in 2014.
Hands-on Classroom

In-House Training

Training is a huge part of any fire departments success. For 2014, we logged 4,964 hours of in-house training. Categories include: building familiarization and pre-planning, company training, EMS education, hazardous materials, driver/operator training, recruit and firefighter training. We also helped train our partners at Facilities and Services on Hands-Only CPR at the Annual Safety Blitz in August.

2015 Goals

- Continue to increase NMSU Fire Department presence through fire protection services
- Discover new ways to strengthen NMSU awareness of fire safety
- Identify other opportunities to engage with our community
- Help support NMSU’s mission to recruit students by marketing to the fire department’s unique student firefighter program
- Provide NMSU’s faculty, staff, student and visitors with the best service possible
For more information about NMSU Fire Department and other community outreach and public education programs, please call:

NMSU Fire Department
575.646.2519

facebook.com/NMSUFD

Or visit us on our website at:

fire.nmsu.edu